

CANCELLATION POLICY FOR COSMETIC SURGERY

When you ask us to Schedule surgery for you, we must do several things, long before the day of your surgery:

1. Reserve the operating room.
2. Order and pay for any surgical supplies or implants that are needed for your surgery.
3. Secure the necessary specialized surgical nurses and surgical technicians that will be needed, and/or provide coverage to free them up from their other responsibilities.
4. Arrange anesthesia coverage for your case. We must guarantee that we will pay them for this time, whether or not you have surgery.
5. Prepare the required materials and sterilize the necessary instruments.
6. We must turn down every other patient who wants surgery on the day and time we have reserved for you.

Because of these financial and time commitments we must make, we ask that you be definite about your desire for surgery and be certain that you have the funds available before asking us to schedule your surgery. Following is our cancellation policy:

- If it becomes necessary for you to cancel your surgery within 10 days of surgery, a cancellation fee of 20% may apply.
- If it becomes necessary for you to cancel your surgery two weekdays (Monday-Friday) or less before your surgery, a cancellation fee 50% of the total price of the surgical procedure will apply.
- **If cancellation is requested within 24 hours, you will lose the entire amount paid for surgery.**
- If you are a smoker and have failed to stop two weeks prior to surgery, the doctor reserves the right to cancel your procedure and the above cancellation penalties will then be applied.
- If your bleeding time or platelet function lab test results are too high before surgery, you will need to receive platelets the morning of your procedure in order to have a safe surgery without undue risk of bleeding. If your blood count is low, you may need to receive a blood transfusion before, during or after surgery. If needed, you will be billed separately by the hospital for these charges. If you choose not to have platelets or a blood transfusion, we will have to cancel your surgery and the above penalty will apply.
- **CHANGE OF SURGERY DATE:** If you request us to change your surgery date, it makes a tremendous amount of work for our staff and inconvenience to other patients who must adjust their times. If your request to change dates is made more than 3 weeks before the date we have reserved for you, we will try to accommodate your request. If you change your surgery date less than 3 weeks before your surgery date, a rescheduling fee of \$100 will also apply in addition to your deposit, which will be added onto your final balance due.
- **REFUND OF ANY PORTION OF DEPOSIT:** Please be advised that due to policies of banks and/or Pay Pal that are out of our control, it may take up to 30-45 days to process a refund. Also, please be aware due to the constant change in conversion rates, the refund amount can fluctuate based on what the rate of conversion is the day of the refund.